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## Come Fish With Us!

In preparation of the dredging of Fern's Lake, PMCPOA invites you to help us remove the fish! Staff will be on hand Monday through Friday from 8 a.m. to 3:30 p.m. to relocate the fish caught by residents.

As always, please use barbless hooks, and bring your fishing poles, buckets and lawn chairs, and have a great time fishing with staff!

Once the fish have been caught, staff will relocate them to the Upper Lake. The goal is to remove as many of the fish as possible prior to the dredging project.

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## PMC Board Announces New Fine Structure for Feeding Wildlife

During its Sept. 15th meeting, the PMCPOA Board of Directors passed a new fine structure pertaining to the feeding of wildlife, whether intentional or not. The increase in fines reflects the Board's serious concerns about the attraction of wildlife into the residential areas, which has resulted in an increase of bears entering homes, sheds, garages and vehicles this season. The Board hopes that residents will become much more diligent about following all the well-publicized guidelines for deterring wildlife.

The new fine structure for Article 7 of the Association Rules Regarding Wildlife is:

- 1st Offense - \$1,000**
  - 2nd Offense - \$2,000**
  - 3rd Offense - \$4,000**
- 

# the Condor

The official publication of the Pine Mountain Club Property Owners Association, Inc.

2524 Beechwood Way . PO Box P  
Pine Mountain Club . California . 93222  
[www.pinemountainclub.net](http://www.pinemountainclub.net)  
661.242.3788 . 661.242.1471 (fax)

*The beloved Pinocchio  
continues in the Condor  
Room this month.  
See page 13 for  
dates and times.*



# the Condor

The official publication of the Pine Mountain Club Property Owners Association, Inc.

VOLUME 40 . NUMBER 10 . OCTOBER 2018

Check out PMC's website at [www.pinemountainclub.net](http://www.pinemountainclub.net)

## Clubhouse Task Force Meeting Focused on Questions and Answers

*Brent Bennett*

The Clubhouse Task Force met with the PMC Board of Directors in early September for an open question-and-answer session regarding the first several steps of the Clubhouse Revitalization Program.

There were thoughts and questions asked first by the BOD for clarification of certain points. After each step, it was then opened to the PMC members for their questions and thoughts. It was an educational and lively exchange for all parties involved, and further cemented the concept of the future vision of an updated clubhouse.

The gathering maintained the openness of the previous CTF meetings; and several people offered their positive thanks for the work done by the CTF, and the quick acceptance by the BOD.

There is another meeting on Sept. 28th, once again at 6 p.m. in the Condor Room. More answers to details on the first step, the pool, will be given at that time, and further questions on the remaining steps will be answered. All PMC members are invited to participate at that time.

We are listening.

*Please help us to save trees and keep our costs down substantially by allowing us to email all of your member notices and your monthly Condor to your email address. Simply email me at [gm@pmcpoa.com](mailto:gm@pmcpoa.com) and we will add your email address to your member account.*

*Thank you, Karin Shulman, GM*

## A Wildlife Poisoning Alert Here in Pine Mountain Club

*By Patrice Stimpson, PMC Patrol*

Secondary poisoning has taken its toll on several species of wildlife, most recently in a young red-tail hawk found by PMC Patrol at Fern's Lake (See photo on page 5.). Unfortunately, wildlife specialists were not able to save her.

Secondary poisoning is poisoning that results when one organism ingests another organism that has poison in its system. It typically occurs when a predator eats an animal, such as a mouse or rat, that has previously been poisoned by a commercial pesticide such as d-Con, Tomcat or Bait Block.

There's no safe place or safe delivery system for rodenticides (rodent poison). After a rodent partakes, it stumbles around for three to four days, displaying itself as an especially easy meal not just for owls and hawks but for mammals including gray foxes, endangered San Joaquin kit foxes, raccoons, black bears, skunks, mountain lions, bobcats, dogs and house cats—all of which can suffer lethal secondary poisoning from eating poisoned rodents.

Let's all do our part to protect our wildlife! There are many safe alternatives for rodent control, and we've done the research for you. These suggested methods are readily available for purchase online, and there are many different brands from which to choose:

1) 100% organic rodent repellents include Eco-Defense Rodent Gone (ranked #1 on Amazon.com for effectiveness) and

## Come on Out for the Guitar Exhibit/Chili Fest Fundraiser!

On Saturday, Oct. 6, PMCPOA will host a fun event for the first time that will serve as a fundraiser for next year's GuitarFest on the Greens.

Come to the clubhouse and check out the guitar exhibit/chili fest party from 2-4 p.m. Admission is free, with chili and cornbread available for purchase for a \$5 contribution.

The party will take place in the Condor Room so that anyone who wishes to can come display their guitar. Guitars will

*'FEST' Continued on page 2*

*'POISON' Continued on page 5*

# LOOK. LISTEN. LEARN.

## *Be Aware: Fire Can Happen Anywhere*

*Emergency Preparedness Committee*

October is National Fire Prevention Month. The theme this year is "Look, Listen, Learn. Be Aware. Fire can Happen Anywhere."

### **LOOK:**

Look for places the fire could start. Take a good look around your home. Identify potential fire hazards and take care of them.

### **LISTEN:**

Listen for the sound of the smoke alarm. You could have only minutes to escape safely once the smoke alarm sounds. Test your smoke alarms at least once a month using the test button. Change your batteries in the spring and fall when you change your clocks.

Install smoke alarms inside every bedroom, outside each sleeping area and on every level of the home, including the basement. Replace all smoke alarms when they are 10 years old.

### **LEARN:**

Learn two ways out of every room and make sure all doors and windows leading outside open easily and are free of clutter. Create and practice your escape plan with your family from every room in the house. Practice staying low to the floor and checking for hot doors using the back of your hand.

## Clubhouse Hosts Congressman's Rep Every Month

Do you have questions you'd like to ask about federal and state issues?

If so, there is a monthly opportunity to get answers and clarifications and to receive assistance with issues pertaining to veterans and those with disabilities.

Every second Thursday of the month from 11:30 a.m. to 12:30 p.m., Congressman Kevin McCarthy sends his field representative to the Mountain Communities to answer questions. The gathering takes place in the Pool Pavilion, and there is a rotating group of constituents who attend. It is open to everyone. Assemblyman Vince Fong also sends his field representative at the same time.

This month's gathering takes place on Oct. 11.

### *'FEST' Continued from page 1*

be displayed for showing, selling or trading. About 50 vintage and otherwise notable guitars will be on display, and community members are invited to bring their guitars as well. Special guest performances will take place during the event.

Organizers are exploring the possibility of having corporate sponsors for this event. For more information, please call PMCPOA at 242-3788.

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## **PMCPOA Business Office Hours:**

**8 a.m. to 5 p.m.  
Monday through Friday  
8 a.m. to 2 p.m.  
Saturday**

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# the Condor

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The PMCPOA Board of Directors meets on the third Saturday of every month at 10 am in the Condor Room of the Clubhouse. All members are invited to attend the open session. The executive session is a closed meeting for the discussion of and action on legal and personnel matters, third party contracts, and member-requested hearings.

Members may request copies of the open Board Meeting minutes. These requests should be made in writing to the Corporate Secretary. There is a charge per page for making copies of the minutes.

# Longtime PMCPOA Patrol Chief Rick Wastafarro Retiring

Rick Wastafarro, PMCPOA's longtime Patrol Chief, is retiring this fall after 22 years of service for the association.

He began his tenure here in September of 1996 when he accepted a position in what was then called PMCs "Public Safety Department." Four and a half years later, he was promoted to Patrol Chief, and has held the title ever since.

"After losing a job of 20 years, I decided to change directions," said Wastafarro about his entry into working for Pine Mountain Club. "I received my law enforcement training through the Kern County Sheriff's Office, then took on employment with PMC Patrol." He added, "My law enforcement training and certification allowed for me to become Chief."

Wastafarro grew up in the San Fernando Valley, and attended Granada High School. He lived in the Valley for 26 years before moving up into the mountain communities.

In working for PMC Patrol for more than two decades, Wastafarro has obviously seen many changes on the mountain and has experienced many situations.

"Both my favorite and the most challenging aspects of my job can be summarized as the 'unique' personalities," he said with a laugh. "Some are fun, and others are quite a challenge."

After he retires, Wastafarro says he an-

ticipates filling his time with outdoor activities, including exploring new areas, fishing and having a vegetable garden. "And of course there are the horses," he said.

Although his exact retirement date has not yet been determined, Wastafarro says he thinks it will likely be mid-October.

Upon his retirement, long-time PMC Patrol staff member Patrice Stimpson will assume the role of Patrol Chief. Congrats to both from PMCPOA!



## Farewell Nancy Moore

Longtime Pro Shop employee Nancy Moore, left, is retiring from her services with PMCPOA. She is pictured here with Kay Chilano, center, and Adel Martin during farewell festivities last month. Nancy has been with PMCPOA for 11 years, most recently as Pro Shop manager. During her tenure, she brought new life to the golf community, and she will be missed by all tremendously. PMCPOA thanks Nancy for all her hard work, and wishes her well.

## Flu Shot Clinic is Oct. 10

PMCPOA will offer the annual Flu Shot Clinic at the Clubhouse on Wednesday, Oct. 10th. The clinic will be from 10 a.m. to Noon and from 1 to 3 p.m. Shots will be \$9 each, cash only.

## Come Enjoy a Scary Good Time at the PMCPOA Halloween Parties!

**Kids' Halloween Party, Friday, Oct. 26, 5-8 p.m.**

**Adult Halloween Party, Saturday, Oct. 27, 7 p.m. featuring live music by Boys Nite Out**

*Costume contests, dancing, food for purchase, music and more! Don't miss out on the fun!*

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## Halloween Movies in the Clubhouse!

Come get into the spirit of the season with Halloween movies screening this month in the Condor Room. The movies are on Thursdays at 6 p.m., except for Oct. 17, which is a Wednesday.

Here is the lineup:

- 10/4: Monster House
- 10/11: Nanny McPhee
- 10/17: Hotel Transylvania
- 10/25: Casper

## Have a Renter? Please Pick Up a Renter's Packet

The PMCPOA has a packet for renters, both short-term and long-term, so that they may be advised of the most important aspects of living in PMC. These include bear awareness, fire dangers, snow/ice advisories, trash disposal, etc.

These packets are available at the

PMC office. You can find out about them by calling the receptionist at 661-242-3788 or by going to the front desk.

We heartily encourage anyone with a home that is rented out to acquire a packet and to post the items that need to be posted in the house and leave the extra pamphlets where renters can find them. We DO fine renters, as well as owners, for offenses against PMC rules, so please help keep them -- and us -- safer by utilizing these materials. Thank you.

## Golf Shop

### Hours:

**9 a.m. to 5 p.m.  
Every Day  
Call 242-3734  
for tee times.**

*Twilight hours/rates are available. Contact the Pro Shop for details. Remember: For safety reasons, non-golfers may NOT be on the course during hours of daylight.*

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This young red-tail hawk found recently by PMC Patrol died from secondary poisoning.

'POISON' Continued from page 1

Mouse Away Mouse Cubes.

2) No-kill humane trap brands include Havahart, Harris and Victor trap-and-release.

3) No-kill plug-in or battery-operated ultrasonic devices include Attack Wave and Victor Pest-Chaser Pro.

4) Electronic quick-kill traps include the Rat Zapper and Victor Smart Kill.

5) Quick-kill, modern mouse traps include Tomcat and Snap-E snap traps.

6) We do not recommend glue traps, as they are particularly inhumane.

## Recreation Room Schedule

3 to 6 p.m.  
Monday-Friday

12 to 6 p.m.  
Saturday and Sunday

*Ages 12 & under must be accompanied by an adult (18 & up).*

*The editorial and advertising deadline for the November 2018 Condor is Monday, Oct. 15, 2018.*

**Arts & Crafts are Back!**  
**Wednesdays**  
**3-5 p.m.**  
**Recreation Room**

## Two Girls Mountain Vacation Rentals

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**Please note that the Pine Mountain Club Pool will remain open until there are three nights in a row in which the temperature drops to 32 degrees or lower.**

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# A Message from the Board Chair

Bill Gurtner, Chair  
pmcboard@pmcpoa.com

We are often unaware of the background and talents that our members possess. If you had the misfortune of not being here for the Songwriting Festival, you missed a very special experience. Ronan Chris Murphy and his partner, Liz Redwing, presented a weekend event on music and songwriting that culminated with a very special concert involving a number of local artists. It was a great evening. All proceeds were given to the Community Resource Center, earmarked for the Aging in Place effort here in Pine Mountain Club. Our congratulations go to both Ronan and Liz, with the fervent hope that this was the first of what will become an annual event.

I should also note that the redecoration of the Condor Café began recently, and a number of Board members and community members have been sighted, paint brushes in hand, doing a great job. Special thanks to Phyllis Throckmorton and her task force for pitching in. Last month we saw a new floor, lighting and fresh artwork go into place. It already looks much

brighter.

You may not remember that we have been working on a plan to dredge Fern's Lake for the past several years. We finally have all the proper approvals, and as soon as the birds have stopped nesting, we will begin. We will move as many fish as we can to the Upper Lake before we drain Fern's lake sometime in October. As an added precaution, we talked with the Fire Department to be sure that they would have ample access to water in the case of a wild fire. They are confident that there are ample sources available if needed. We expect that this effort will substantially increase the volume of water in the lake.

The Board held its first working sessions with the Facilities Task Force in September. The sessions are open to all members to attend. It is hoped that we can come to an agreement on a master plan for the association, and then determine the next steps. The Task Force is to be commended for its work and continuing efforts.

You should by now have received your

## Want to Talk With the Board Chair?

If you would like to speak with the PMCPOA Board of Directors Chair, there is a way to do so.

To book some one-on-one time with the Board Chair, contact the front desk and schedule an appointment. Visits will be booked in 15-minute increments.

Please call the Business Office to schedule an appointment.

ballot for the Board recall election, which will be held on the 13th of October. Please exercise your right as a member and vote.

The weather here is changing. We are starting to see the yellow return to the trees, and the morning temperature is dropping. The changing of seasons is one of the special benefits of living here, and a good reminder of why we enjoy this place

## PMC Board of Directors Meeting Highlights

Grace Wollemann, Recording Secretary

These are highlights of the Board of Directors open meeting of Sept. 15, 2018. Complete minutes are available at the Business Office or online at [www.pinemountainclub.net](http://www.pinemountainclub.net) after their approval at the next Board meeting. In the regular open meeting, Chair Bill Gurtner called the meeting to order at 10:00 a.m. Nine directors attended: Sandy Browne, Steve Burkett, John Cantley, Bill Gurtner, Peggy Hoyt-Voelker, Bill Lewis II, Dianne Pennington, Bryan Skelly and Phyllis Throckmorton. Also in attendance were General Manager Karin Shulman and Recording Secretary Grace Wollemann.

There were four (4) committee applications approved. The Board acknowledged receipt of "Committee-Approved Committee Minutes for Board Review." There were two (2) Environmental Control Com-

mittee Projects and one (1) Cottage Industry Permit submitted for approval.

Chairman Bill Gurtner presented the Chair's report.

General Manager Karin Shulman presented the General Manager's report.

Treasurer Bill Lewis II presented the Treasurer's report.

### BOARD ACTION ITEMS:

**OLD BUSINESS:** None

### NEW BUSINESS:

**MOTION** by Director Browne, **SECOND** by Director Lewis to approve **RESOLUTION #01-09-15-18**, establishing a line item fund for the purpose of renovation of Association property and/or related costs and/or unanticipated expenses or emergencies and the board directs management to allocate \$800,000 from the operating cash into this fund.

**MOTION** by Director Cantley, **SEC-**

**OND** by Director Burkett, to amend **RESOLUTION #01-09-15-18**, to read as follows: "establishing a line item for the purpose of renovation of Association property and/or related costs and/or unanticipated expenses or emergencies and the board directs management to allocate \$800,000 from the operating cash into this line item. **MOTION** carried.

**MOTION** by Director Browne, **SECOND** by Director Throckmorton, to approve **RESOLUTION #01-09-15-18**, as amended. **MOTION** carried.

**WITHDRAWN - MOTION** to approve **RESOLUTION #02-09-15-18**, a mechanism for allocating carryover funds.

**MOTION** by Director Lewis, **SECOND** by Director Cantley, to refer **RESOLUTION #02-09-15-18**, a mechanism for allocating carryover funds to the Gov-

'HIGHLIGHTS' Cont. on page 9

# Treasurer's Report

Pine Mountain Club Property Owners Association, Inc.  
Treasurer's Report and YTD Actual vs YTD Budget Summary  
Year to Date Through August 31, 2018

	<u>YTD Actual</u>	<u>YTD Budget</u>	<u>Over (Under) Variance</u>
<b>Revenue</b>			
Current Year Assessment Revenue	705,038	704,794	244
Operations/Maintenance	22,514	25,150	(2,636)
Social Activity	108,811	109,140	(329)
Post Office	12,625	12,750	(125)
Interest Income (Operating)	4,854	2,000	2,854
<b>Total Revenue</b>	<u>853,842</u>	<u>853,834</u>	<u>8</u>
<b>Operating Expenses</b>			
Operations/Maintenance	747,641	784,244	(36,603)
Social Activity	209,226	248,526	(39,300)
Operating Projects	0	8,350	(8,350)
Designated Fund Projects	2,404	4,170	(1,766)
Worker's Comp Safety Incentive	0	0	0
Bad Debt Expense	7,700	7,700	0
Post Office	18,451	18,372	79
Capital Improvements	0	0	0
Transfer to Property Fund	0	0	0
Reserve Contribution	0	0	0
<b>Total Operating Expenses</b>	<u>985,422</u>	<u>1,071,362</u>	<u>(85,940)</u>
<b>Net Operating Revenue Over Expenses</b>	<u>(131,579)</u>	<u>(217,528)</u>	<u>85,949</u>

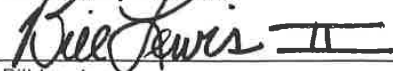
	<u>2018/2019 Assessment Billing</u>	<u>YTD Assessments Collected</u>	<u>YTD Assessments Receivable</u>
<b>Assessment Collection Update</b>	4,228,764	3,141,200	1,087,564

	<u>Actual</u>	<u>Budget</u>	<u>Variance</u>
<b>Payroll Summary</b>			
Payroll Wages	321,587	350,536	(28,949)
Payroll Benefits	49,217	55,110	(5,893)
Payroll Taxes	29,757	27,710	2,047
Worker's Compensation	17,951	23,690	(5,739)
<b>Total Payroll Expenses</b>	<u>418,513</u>	<u>457,046</u>	<u>(38,533)</u>

<b>Reserve Fund Update</b>	<u>Beginning Balance July 1, 2018</u>	<u>Interest and Contributions</u>	<u>Less: YTD Transfers and Purchases</u>	<u>Ending Balance August 31, 2018</u>
	2,760,854	7,531	0	2,768,385

Operating Fund Cash Balance 2,699,455  
Reserve Fund Cash Balance 2,859,443

Respectfully Submitted

  
Bill Lewis

September 13, 2018



# ----- General Manager's Update -----

*Karin Shulman*

Thank you to Directors Throckmorton, Hoyt-Voelker and Skelly, and members Carol Trudeau and Pam Burkett, for donating their time to help mask and paint the Condor Café. The Condor Café has new flooring, and by now you should see some very positive changes in there. There will be no structural changes, so the paint project did not need to go through the Planning Committee, and the new flooring was earmarked in the Reserve Study. I recently reported that we were written up in a Risk Assessment because the carpet was fraying and was a trip hazard. So, we had no choice but to replace the flooring.

Kudos also to Director Hoyt-Voelker for organizing a group to pull knapweed last month. There were 11 volunteers, and they filled seven bags of the weed. The Association owes them Advil and beer.

## **Fundraising Events**

If you did not go to the PMC Songwriting Festival last month, you missed an amazing event. Many of us are still on a high from it. Every penny they made was donated to Aging in Place, which amounted to about \$3,000. The most amazing songwriters, musicians and music producers all donated their own time. We owe this wonderful event to our own Ronan Murphy and his partner, Liz Redwing.

Thank you so much! We hope you will do this again next year, and in years to follow as well.

We also had an Art Benefit for the Family Resource Center hosted by Mel and Kathy Weinstein last month. This is another amazing couple who has done so much for the Mountain Communities, as well as our local schools. This was an evening event that included a silent auction in the Condor Room with refreshments. We are so fortunate to have members who donate their time and talents to help raise money for our valuable programs, and we are grateful for their efforts!

## **Recreational Events**

Monday Night Football started last month and we have had a decent turnout. There is a menu with items ranging from \$5 to \$9. Come on out and support your association, and enjoy watching the game with fellow game enthusiasts.

Liz Venegas, our new Recreation Supervisor, is bringing back the weekly Arts and Crafts afternoon in the Recreation Room. This takes place every Wednesday from 3-5 p.m.

## **C.E.R.T.**

Unfortunately, the CERT Academy training that was scheduled for Sept. 22, Oct. 6 and Oct. 27 had to be can-

celed due to insufficient sign-ups. That is a shame, as we in Pine Mountain Club have one of the best CERT teams in all of Kern County. And folks, we are just biding time until we have a major disaster in our community. These are the people who are going to work with us and help us, and they have extensive knowledge and training for disaster preparedness. Remember, following a disaster, it may be a while before professional responders are available to us. The next time this class is offered, please consider signing up.

## **Performances**

Not long ago, Mr. Ross Canton presented "Wizard of Oz" in the clubhouse, which sold out at every performance. Now, he brings us "Pinocchio: The Musical"! I am sure this performance will be just as amazing. Please pick up a flier in the foyer for dates and times. Tickets are only \$8 each.

## **Reminders**

This is a reminder – yet again. Only trained, certified service dogs are allowed on the clubhouse premises. Comfort animals, i.e., "emotional support" animals, are not allowed. We are sorry, but please abide by this rule.

Finally, there is an AirBnB owner in Pine Mountain Club who gave the wrong address for the Transfer Site. They gave out the address of a private resident, who is now getting trash dumped at their home 2 to 3 times a week. If you rent your home out as a vacation rental, please ensure that all information you disseminate is accurate.

## **Assessment Past Due**

The 2018-19 assessment of \$1,464.00 per lot is now past due. It became delinquent on Saturday, Sept. 15, 2018 at the close of business at 2:00 p.m. pursuant to Bylaws Section 10.02. Unpaid assessments have now been turned over to collections.

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**'HIGHLIGHTS' Cont. from page 6**

erning Documents Committee, for review. MOTION carried.

**MOTION** by Director Throckmorton, **SECOND** by Director Hoyt-Voelker, to approve **RESOLUTION #03-09-15-18**, the recommendation to amend the PMCPOA Rules Violation Fine/Penalty Schedule to include feeding of wildlife.

**MOTION** by Director Throckmorton, **SECOND** by Director Hoyt-Voelker, to amend **RESOLUTION #03-09-15-18**, the recommendation to amend the PMCPOA Rules Violation Fine/Penalty Schedule to include the feeding of wildlife, and if deemed a violation, issuing a citation carrying a fine not to exceed \$1,000 for the first offense, \$2,000 for the second offense and \$4,000 for the third offense. MOTION carried.

**MOTION** by Director Skelly, **SECOND** by Director Browne, to approve **RESOLUTION #03-09-15-18**, as amended. MOTION carried.

**TABLED - MOTION** by Director Lewis, **SECOND** by Director Browne, to table **RESOLUTION #04-09-15-18**, to delay submission of the final budget report for the 2017/2018 fiscal year to the auditor until Dec. 15, 2018. MOTION carried.

**MOTION** by Director Browne, **SEC-**

**OND** by Director Lewis, to approve **RESOLUTION #05-09-15-18**, sanctioning the following clubs: Guitar Society Club, Celtic Club, Condor Group Sierra Club and the PMC Dog Park Club. MOTION carried unanimously.

**MOTION** by Director Cantley, **SECOND** by Director Browne to approve **RESOLUTION #06-09-15-18**, revisions for Bylaw 11.07, The Election Committee. MOTION carried unanimously.

**MOTION** by Director Cantley, **SECOND** by Director Browne, to approve **RESOLUTION #07-09-15-18**, addition of Bylaw 2.24 Task Force. MOTION carried unanimously.

**MOTION** by Director Browne, **SECOND** by Director Skelly, to approve **RESOLUTION #08-09-15-18**, the following committee charters: Budget & Finance, Governing Documents and the Recreation Committee. MOTION carried unanimously.

The Board sent and received 21 items of correspondence.

The next Regular Open Board Meeting will take place on Oct. 20, 2018 at 10 a.m. in the Condor Room.

The meeting adjourned at 12:15 p.m.

## Want to Be on the Email Blast List? Sign Up in Office

Did you know that PMCPOA has an email blast system that is used to provide information in the quickest way possible?

While many members are already receiving these emails, many are not yet on the list. This established system is being used to enhance the timely distribution of information to the membership, and the Board of Directors is continuing to explore ways to use the system even more frequently.

At the same time, the system is only effective if the Business Office has your email address. The list is growing, but the staff needs to have as many of the members provide email addresses as possible to maximize effectiveness.

Please stop by the office and sign up, or email your request to the office at [receipt@pmcpoa.com](mailto:receipt@pmcpoa.com). It will be worth your while to do so.

# PROFESSIONAL SERVICES

## Save the Date:

**PMCPOA's popular Holiday Craft Faire will take place on Saturday, Nov. 24th. For vendor applications, please contact the office.**

## Ahnfeldt's Firewood

**Dry almond firewood**

24"- \$340 per cord

18"- \$350 per cord

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Full legal cords / Free delivery

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## Hair Salons

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(661) 618-3778

## Real Estate Agents

Greg and Monica Brackin  
(661) 242-2685

Jennings Realty/Jeff Mowry  
[www.jenningsrealty.org](http://www.jenningsrealty.org)  
(661) 242-4242/204-1732

## Tree Service/Arborist

Lewis W. Larmon  
Tree Service Contractor  
(661) 242-2979 (Lic. #852182)

**Professional Services ads are \$5 per line per month, two line minimum, when paid by the year. Otherwise, \$6 per line per month. No refunds. The fee includes the name of your business and phone number. PMCPOA does not guarantee the accuracy of the information nor does it endorse any business or service listed here. To place an ad here, call 242-3788.**

## **COMPLIMENTS, CONCERNS, COMPLAINTS**

*PMCPOA welcomes member input. Drop ideas off in the CCC Box in the Clubhouse Lobby, or click on the "CCC Box" menu item on PMC's website at [www.pinemountainclub.net](http://www.pinemountainclub.net).*

Thank you for your submissions to the Complaints, Concerns and Compliments Box. It takes a village to run a village, and your care and concern help keep PMC the wonderful place we love.

Look for responses in the Condor. Please be sure to include your contact information. While your name will not be published or posted, we don't respond to anonymous submissions.

If you have a concern that involves maintenance, sanitation or safety issues, or is of a confidential nature, please contact the Business Office immediately at 661-242-3788. Thank you!

### **COMPLIMENTS**

• I wanted to give appreciation to Brea for being so helpful and kind to me when I come to the clubhouse. Her smile always makes my day!

**Response:** Thank you for the compliment for Brea, our former Accounts Receivables staff person. She lit up the office with her smile and kindness. Sadly, Brea has moved off the hill and is no longer here, but your kind and thoughtful message will be passed on to her.

• *(Please note that there were three compliments about Pro Shop Manager Nancy Moore; this is a compilation*

*of them.)* Compliments to the PMC Pro Shop, which, under the supervision of Nancy Moore, has become the hub of social and golf activities. She has welcomed members and guests, and was responsible for the growth of the Pine Mountain Golf Club by supporting their activities through communications and sign-ups.

Golf participation in general has increased during her tenure. She is always available to help Golf Club members with tee times, merchandise sales, events and answering questions, all while coordinating with groundskeepers to keep the course well manicured and ready for daily play and tournaments. She has made the Pro Shop a fun place to gather to shop, visit and purchase beverages. The Friday Night Scrambles under her supervision have grown to capacity for the golf course.

We want to thank her for her sincere efforts to do an outstanding job in the Pro Shop, and for her always personable and friendly interactions with everybody. Bravo Nancy, for a job well done! We will miss you, but are looking forward to seeing you on the course!

**Response:** We will all miss Nancy Moore, but we are happy for her. We were lucky to have her for the short time we did in the Pro Shop. She accomplished so

much and brought life back to golf. She did a wonderful job! She has made the Pro Shop a happy place to be. It is always like a party in there. We all love seeing members gather there to socialize, and the number of golf rounds played on our course has picked up dramatically. We will join you in saying, "Nancy Moore, we thank you for all you have done!"

• Hooray for pickleball! Thank you Maxine Brown for starting up the PMC Pickleball Club, which initially had only four to six participants who met on Mondays. It has grown to almost 20 participants, now meeting two days each week.

And, thank you PMCPOA for painting regulation courts on the tennis courts and purchasing two portable nets. The games have become very lively, as everybody continues to improve their skills. It's always a fun time of friendly competition, and a social time of meeting new people and catching up with neighbors. The pickleball courts and Pickleball Club have been a wonderful addition to the list of activities available at PMC, and they provide a fun way to get outside and get some exercise. We hope the Planning Committee will include building a minimum of two

*'CCCs' Continued on page 11*



## ***Skin & Nail Therapy by Robin***

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**By appointment Tuesday-Saturday**

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**'CCCs'** Continued from page 10

new pickleball courts as part of the clubhouse and facilities remodeling and updates plan.

**Response:** Yes, we will join you in saying "Thank you" to Maxine Browne for bringing pickleball to PMC. We have watched the club grow, and some of us even wistfully watch you from the clubhouse windows and wish we were playing too! It looks like so much fun. We are glad you enjoy it. Keep playing!

**COMPLAINTS**

• As a pool regular, I have observed that members bring in guests on Sunday when the office is closed, so guests do not buy guest passes and the Club loses money. The RAs let the guests in without signing in. Are we really free of liability for guests who have not signed in and do not have cards? It would make sense for RAs to sell guest cards and deposit the money through the hole in the office window. If the cards are numbered, we would have a financial record. When guests pay the fee, it would be a good time to remind them to shower, as they don't do so.

**Response:** Thank you for bringing to our attention that some of our Recreation Attendants are not carding everyone who uses the pool. Please be assured that our Recreation Attendants know the rules and are continuously reminded of their responsibilities. We appreciate your suggestion of selling guest cards at the pool and will look into that for our next pool season.

• The cold fill water is too cold for lap swim time. Please fill the swimming pool at the end of the swim day. The water coming into the pool while filling is very cold. It cools the 3-foot end quite a bit. And with cooler weather, it will impact morning lap swim time. Thank you!

**Response:** We keep the pool at 82 degrees and cover the pool at night to help keep the pool warm. Outside temperatures are changing as we move into fall, with colder mornings and evenings. When the pool is cleaned each morning the temperature is checked and the water is between 81-82 degrees.

• I complained last summer about the pile of dead trees behind the 8th Tee. This is a fire hazard, a potential safety hazard, and is unsightly. You responded in the Condor that you would start removing the dead trees as resources became available. However, the pile continues to grow. It has significantly increased since last summer. What is going on?

**Response:** Most of the wood has now been removed through a community giveaway. The little bit that is left will be given away in the near future.

• For 13 years, I have been going to the clubhouse on Saturday nights for dinner and the live music. Now they say I need to order out and bring it myself upstairs to eat. I am in a wheelchair and cannot do this. I am very disappointed with the decision to stop waiting on people. Boo! Please change it back.

**Response:** Thank you for your request to move dinners back upstairs. We have! As of Sept. 28th, dinner service has re-

sumed upstairs.

• There was a VIP tent full of complaining folks at our annual Hoedown. The location of the tent was the issue. In the past, paying for the VIP experience meant that you had the opportunity to be in the shade near the band and dance floor.

This year, however, the tent was in the worst possible location to see the band or dance floor. You could not see either as the tent placement location was as far away as possible. We did have a great view of the back of golf carts though!

I have a great photo of the VIP tent with the tables and chairs moved out from under the tent because the sun is shining under the tent and, in the background, the folks who did not pay for the VIP experience sitting comfortably in the shade near the dance floor and band. I spoke with the chair of the Recreation Committee, who said that the tent placement was approved

**'CCCs'** Continued on page 12

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**'CCCs'** Continued from page 11  
 in advance and was supposed to be, as in years past, by the dance floor and band. Who made this decision to place the tent in the worst possible place?

**Response:** We apologize for the tent being moved to the driving range. A couple of people complained about the tent being too close to the band because it was so loud. They asked The Recreation Supervisor and Clubhouse Maintenance staff, neither of whom had ever set up for the Hoedown before, to move the tent to the driving range. In an attempt to be accommodating, the tent was moved to the driving range, and we then had the complaints you have mentioned here, which are legitimate.

Next year, at the suggestion of the Recreation Committee, we will not have preferred seating, and everyone will have the meal at the same price. All who come will be able to bring their chairs and blankets and sit in front of the band. Thank you for your input on the Hoedown. Again, our

sincerest apologies for your bad experience.

- This feedback is in the spirit of helpfulness: The preferred seating (for the Hoedown) "entitled" us to stand in a long line for food, be unable to see the band, and fight for a place in the shade. It was \$20 for a meal that cost other people \$9. In years past, the food was served, or a buffet was set up in the tent. Food was mediocre. We should have come in the golf cart too; we could have seen the band and paid less! Go back to the old bandstand; the band is hidden being down so low.

**Response:** Please see the previous response.

- The Bistro (Condor Cafe) does not allow members with dogs to eat on the pa-

tio. We would eat most of our meals on the patio on weekends that we are here if they welcomed well-behaved dogs.

**Response:** Your statement is true. We do not allow dogs, except service animals, which do not include comfort animals. We have never allowed it, and we are sorry but we can't allow it now. According to our Association Rule 3.08, "No dogs are permitted in areas so designated except for certified medical aid and certified companion aid dogs. Elsewhere, where dogs are permitted, the person in control of the animal is responsible to clean up waste deposited by the animal on Association property, including roads and trails."

Unfortunately, not all dog owners may be as responsible as you. Many of us are dog owners too and love to take our dogs with us, but some restaurants don't allow it. Again, our apologies.

---

**Please  
 Remember: No  
 open flames, use  
 covered cooking  
 units on BBQs  
 and keep water  
 nearby when  
 barbecuing.**

---

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**Fitness  
 Schedule**

**Tai Chi . 9:30-10:30 am  
 Monday . Wednesday .  
 Friday**

**Cardio Dance .  
 8-9 am Monday**

**Cardio Dance & Tone .  
 8-9:00 am Tuesday**

**Yoga . 11 am to Noon  
 Tuesday . Thursday and  
 6:30pm Wednesday**

**Drumfit/Bodyworks .  
 8-9 am Wednesday**

**Cardio Groove .  
 8-9:00 am Thursday**

**Classes in PMC  
 Clubhouse unless  
 otherwise noted.**

**Classes \$5 each,  
 payable to the  
 instructor.**

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**Aging in Place  
Task Force  
Meeting**

**3:30pm**  
**Second Sunday of  
each month**  
**Sunday, Oct. 14**  
**Pool Pavilion**

*The Lets Live Local Wood Pellet Co-op is ongoing for those who wish to order wood pellets in bulk through this organization. If you would like information on ordering through the Co-op, please email Laura Williams at laurawilliamsPMC@gmail.com (preferred) or call her at 661-447-5646.*

**'Pinocchio'  
Takes Stage in  
PMC Condor Room**

A group of local performers are staging "Pinocchio" this month in the Condor Room. Come on out and support our local talent, and have a great afternoon while doing so. Show dates are:

**Oct. 7, 14 & 21:  
2 p.m.**  
**Oct. 27:  
11 a.m.**

**Monday Night  
Football  
kicks off  
in the  
Condor Lounge!**  
**5 to 8 p.m.**

Monday Night  
Football Menu:

- \* *Hamburger with fries - \$7.50 (Add cheese \$1.00 extra)*
- \* *Hot dog with chips - \$5.00*
- \* *Nachos with jalapenos & salsa - \$5.00*
- \* *Super nachos with chili - \$7.50*
- \* *Wings - \$9.99 (Your choice of Buffalo, Teriyaki or BBQ sauce)*
- \* *Fiesta chicken salad or wrap - \$7.50 (Chicken, black beans, corn, lettuce, tomato, cheese, cilantro & salsa-ranch dressing)*
- \* *Chili - \$5.99 (With cheese & onion)*
- \* *Potato Skins - \$8.99*



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LEGAL DOCUMENT

ASSISTANCE:

Trusts/Wills-ESTATE PLAN  
PACKAGE set fee of \$275  
(single) \$350 (couple-traditional  
and non-traditional) all  
inclusive. Package includes  
Trust; Pour Over Will(s) Durable  
Power of Attorney(s); Health  
Care Directive(s), HIPAA  
Release(s).

BUSINESS SERVICES:

Copies, Faxing, Scans, Copy  
Paper, Envelopes, Bubble  
Wrap, Chip Board.

RETAIL STORE:

Art, Bags/Purses, Greeting  
Cards, Hand-crafted/woven  
items, Hats, Gift Items,  
Jewelry, Journals, Rag  
Rolls, Scarves, Yarn.  
Appalachian crafts  
displayed and taught.

BUSINESS HOURS

Thursday -Saturday  
10:00 a.m. - 3:00 p.m.

Evenings & Weekends are  
available by appointment  
for Legal Document  
Assistance. Mary Hansen is  
a self-help non-attorney,  
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**BOO!**

Come join in on the "Spooktacular" fun "Halloween Barn Bash" at the Equestrian Center

**Sunday, October 28th**  
**11a.m. to 3p.m.**

Trick-or-Treat with horses in crazy costumes  
 Haunted Hayrides with Cowboy John  
 Bobbing for apples  
 Broomstick horse races  
 Witch hat ring toss & pumpkin head golf

**FREE FOR KIDS AND ADULTS!**

Goblin on down some headless horseman hamburgers, freaky fries and devilish drinks catered by Falcons Nest \$8 per meal.

**Entertainment**  
**Line-Up:**

**Fri/Sat Nights**

**Friday, Oct. 5**

7pm -- Acoustic

Friday: Ariel Dyer

**Saturday, Oct. 6**

7-11pm -- One Man Act

Brian Burwell

**Friday, Oct. 12**

7pm -- Acoustic

Friday: Red Hot

**Saturday, Oct. 13**

7-11pm -- Rich Herman

**Friday, Oct. 19**

7pm -- Acoustic

Friday: Nate Wilkenson

**Saturday, Oct. 20**

7-11pm -- Steve Hill

**Friday, Oct. 26**

5-8pm -- Kids'

Halloween Party

8pm -- Acoustic

Friday: Brian & Dave

**Saturday, Oct. 27**

7-11pm -- (Adult

Halloween Party) Boys

Nite Out

**Celtic Jam**

Tuesdays, 6 p.m.

Condor Room or Lounge

Bring an instrument and play

along, or just sit back and

enjoy the music.

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# Activities

## ***Mondays***

12:45-4:00 pm . Bridge .  
CR

## ***Tuesdays***

10 am . WOW . PP  
1:30pm Mahjong Club PP  
6 pm . Celtic Jam . CL

## ***Wednesdays***

12:45-4:00 pm . Bridge .  
CR

## ***Thursdays***

10:00 am . Skins Golf

## ***Fridays***

7 pm . Amateur Radio  
Club . PP . (3rd Friday)  
7pm . Acoustic Fridays .  
CL

## ***Saturdays***

3pm . Garden Club . PP  
(2nd Saturday)  
7-9pm . Sierra Club . PP  
(2nd Saturday)  
7-11pm . Live Music . CL

## ***Sundays***

2-5 pm . Open Mic Day  
(Last Sunday of month) .  
CL

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# COMMITTEE MEETINGS

**All committee meetings are open to  
PMCPOA members in good standing.**

## ***Thursday, Oct. 4 (First Thursday)***

10:30 am Recreation Lounge

## ***Friday, Oct. 5 (First Friday)***

DARK Greens and Grounds Golf Shop  
2:00 pm Environmental Control Condor Room

## ***Saturday, Oct. 6 (First Saturday)***

9:00 am Governing Documents Pool Pavilion  
1:00 pm Planning Pool Pavilion

## ***Tuesday, Oct. 9 (Typically First Tuesday)***

12 Noon Equestrian Equestrian Center

## ***Saturday, Oct. 13 (Second Saturday)***

9:00 am Emergency Preparedness Condor Room  
10:00 am Communications Pool Pavilion  
10 am CERT Condor Room

## ***Wednesday, Oct. 17 (Wednesday Before Board Mtg)***

5:00 pm Finance & Budget Pool Pavilion

## ***Saturday, Oct. 20 (Third Saturday)***

10:00 am PMCPOA Board of Directors Mtg. Condor Rm

## ***Pickle Ball***

### ***Mondays***

***9:00 a.m.***

### ***Wednesdays***

***7 p.m.***

***PMC Tennis/  
Pickleball Courts***

## **Transfer Site Hours:**

***8:30 a.m. - 5 p.m.***

***Every Day***

***Open Until 7 p.m.***

***Thursdays***

## **GUILD ACTIVITIES**

### ***Every Monday***

10-3 . Lace Guild . Pool  
Pavilion

### ***Second/Fourth/Fifth***

### ***Wednesdays***

9-3 . Quilt Comfort Zone .  
Pool Pavilion

### ***First Thursday***

6:30 pm . Quilt Guild  
Business Meeting . Pool  
Pavilion

### ***Every Friday***

9-3 . Quilt & Chat & More  
Pool Pav (9-1:30/3rd Fri)

### ***First/Third Saturdays***

1-4 . Knitting Guild .  
Condor Room