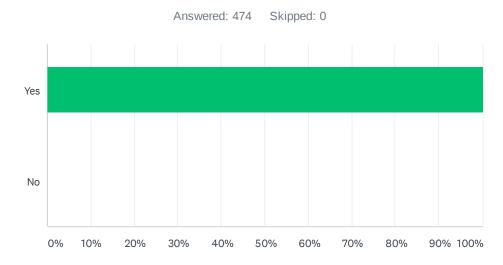
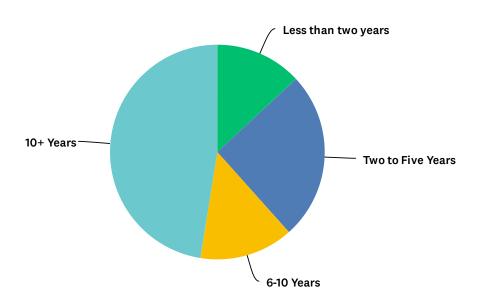
Q1 Are you a property owner?



ANSWER CHOICES	RESPONSES	
Yes	100.00%	474
No	0.00%	0
TOTAL		474

Q2 How long have you been a property owner.

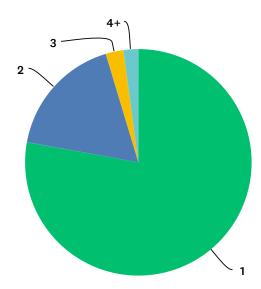
Answered: 474 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than two years	13.08%	62
Two to Five Years	25.32%	120
6-10 Years	14.14%	67
10+ Years	47.47%	225
TOTAL		474

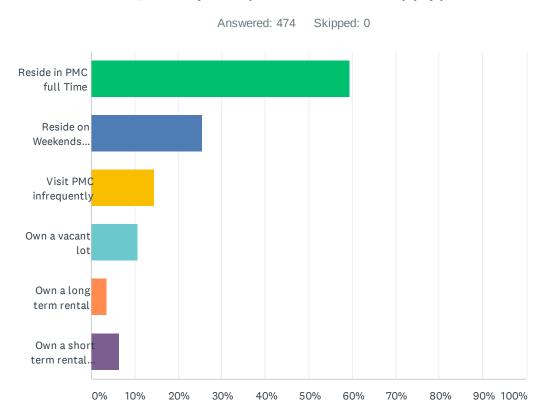
Q3 How many properties do you own?

Answered: 474 Skipped: 0



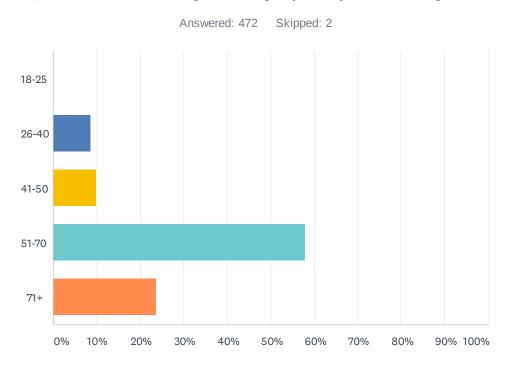
ANSWER CHOICES	RESPONSES	
1	77.85%	369
2	17.51%	83
3	2.53%	12
4+	2.11%	10
TOTAL		474

Q4 Do you: (Check all that apply)



ANSWER CHOICES	RESPONS	SES
Reside in PMC full Time	59.49%	282
Reside on Weekends throughout the year	25.53%	121
Visit PMC infrequently	14.35%	68
Own a vacant lot	10.76%	51
Own a long term rental	3.59%	17
Own a short term rental (Please select this option even if you rent your property less than 5 times per year)	6.54%	31
Total Respondents: 474		

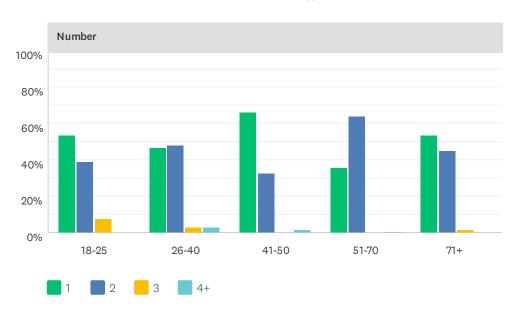
Q5 What broad age category do you belong to.



ANSWER CHOICES	RESPONSES	
18-25	0.00%	0
26-40	8.47%	40
41-50	9.75%	46
51-70	58.05%	274
71+	23.73%	112
TOTAL		472

Q6 How many total adults in each broad range category, including yourself, reside in your household (please answer with a number)

Answered: 469 Skipped: 5



Number					
	1	2	3	4+	TOTAL
18-25	53.66% 22	39.02% 16	7.32% 3	0.00%	41
26-40	46.27% 31	47.76% 32	2.99% 2	2.99% 2	67
41-50	66.20% 47	32.39% 23	0.00%	1.41%	71
51-70	35.35% 105	63.97% 190	0.00%	0.67%	297
71+	53.33% 72	45.19% 61	1.48% 2	0.00%	135

Q7 How many adults in your household are working or retired?

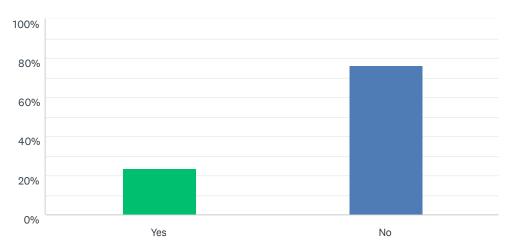
Answered: 469 Skipped: 5



Number						
	0	1	2	3	4+	TOTAL
Working	4.43% 14	43.35% 137	45.89% 145	4.11% 13	2.22% 7	316
Retired	10.85% 32	42.71% 126	44.75% 132	1.02%	0.68%	295

Q8 Do you have children or grandchildren living with you in your household.

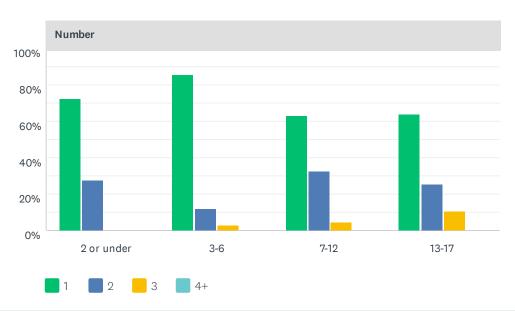




ANSWER CHOICES	RESPONSES	
Yes	23.83%	112
No	76.17%	358
TOTAL		470

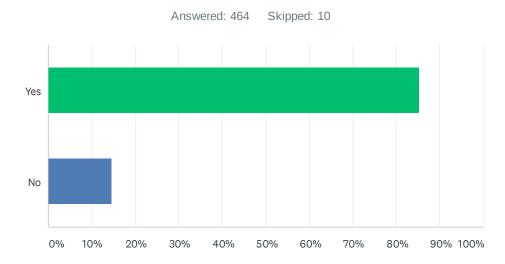
Q9 How many children or grandchildren of the following broad age categories live in your house hold.

Answered: 91 Skipped: 383



Number					
	1	2	3	4+	TOTAL
2 or under	72.73% 16	27.27% 6	0.00%	0.00%	22
3-6	85.29% 29	11.76% 4	2.94%	0.00%	34
7-12	62.79% 27	32.56% 14	4.65% 2	0.00%	43
13-17	64.10% 25	25.64% 10	10.26% 4	0.00%	39

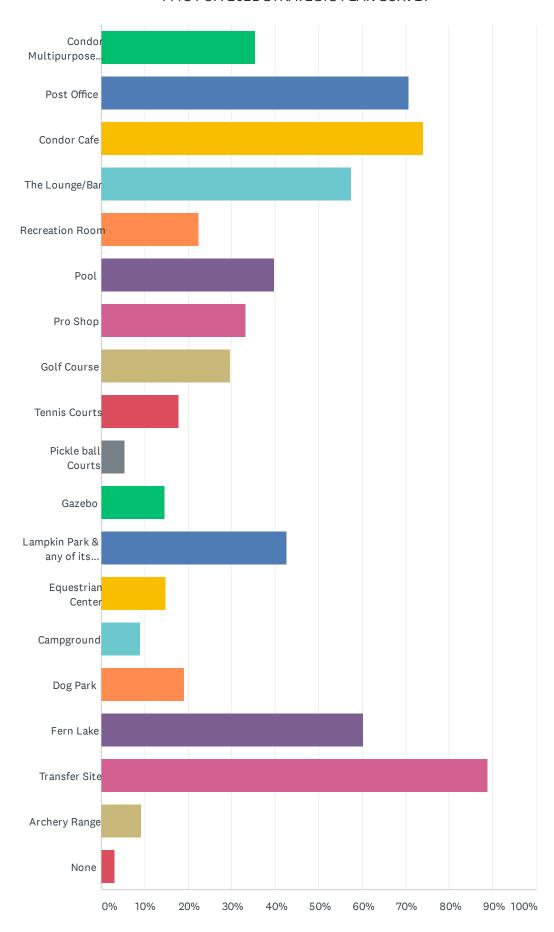
Q10 In the past two years or prior to COVID have you visited the Clubhouse Complex or additional PMC POA facilities and amenities.



ANSWER CHOICES	RESPONSES	
Yes	85.34%	396
No	14.66%	68
TOTAL		464

Q11 Please select the PMC POA venues and amenities you have used within the last two years.

Answered: 463 Skipped: 11

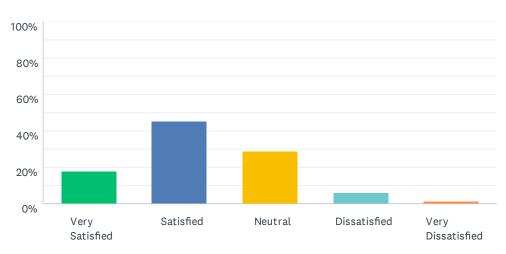


PMC POA 2021 STRATEGIC PLAN SURVEY

ANSWER CHOICES	RESPONSES	
Condor Multipurpose Room	35.42%	164
Post Office	70.63%	327
Condor Cafe	74.08%	343
The Lounge/Bar	57.45%	266
Recreation Room	22.46%	104
Pool	39.74%	184
Pro Shop	33.26%	154
Golf Course	29.81%	138
Tennis Courts	17.71%	82
Pickle ball Courts	5.40%	25
Gazebo	14.69%	68
Lampkin Park & any of its facilities	42.76%	198
Equestrian Center	14.90%	69
Campground	9.07%	42
Dog Park	19.01%	88
Fern Lake	60.26%	279
Transfer Site	88.98%	412
Archery Range	9.29%	43
None	3.24%	15
Total Respondents: 463		

Q12 In general how satisfied are you with the clubhouse facilities?

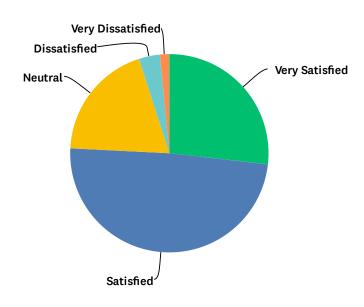




ANSWER CHOICES	RESPONSES	
Very Satisfied	18.18%	84
Satisfied	45.45%	210
Neutral	29.22%	135
Dissatisfied	5.84%	27
Very Dissatisfied	1.30%	6
TOTAL		462

Q13 In general how satisfied are you with amenties provided by the PMC POA

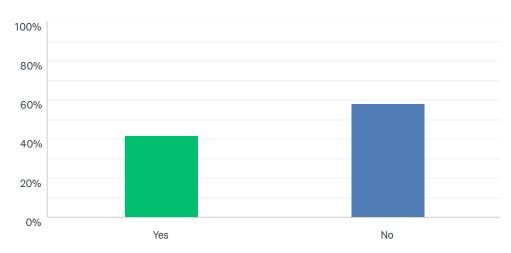
Answered: 463 Skipped: 11



ANSWER CHOICES	RESPONSES	
Very Satisfied	26.78%	124
Satisfied	49.03%	227
Neutral	19.22%	89
Dissatisfied	3.46%	16
Very Dissatisfied	1.51%	7
TOTAL		463

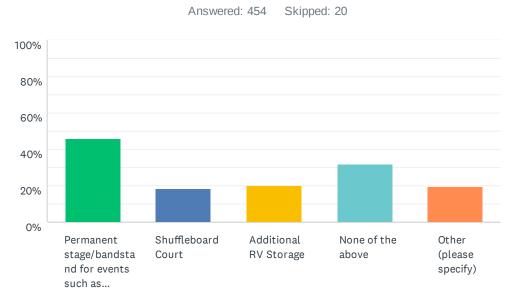
Q14 Are you aware that members can submit project recommendations that would benefit the community to the GM & planning committee for review via an A-2 form?





ANSWER CHOICES	RESPONSES	
Yes	41.77%	193
No	58.23%	269
TOTAL		462

Q15 Would it be beneficial for the PMC POA to install any of the following additional amenities for recreational activites.



ANSWER CHOICES	RESPONSES	
Permanent stage/bandstand for events such as concert on the greens.	46.04%	209
Shuffleboard Court	18.50%	84
Additional RV Storage	20.04%	91
None of the above	31.94%	145
Other (please specify)	19.38%	88
Total Respondents: 454		

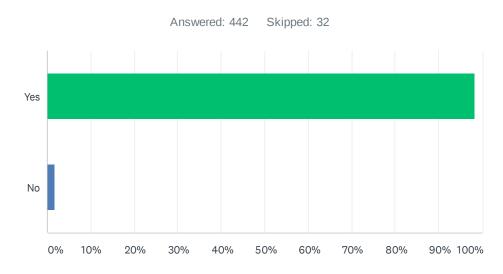
Q16 Is there anything that would increase your usage of PMC POA Amenities and Facilities?

Answered: 324 Skipped: 150

Q17 Please provide any additional comments or suggestions you have regarding the clubhouse complex, PMC POA facilities, and PMC POA amenities.

Answered: 224 Skipped: 250

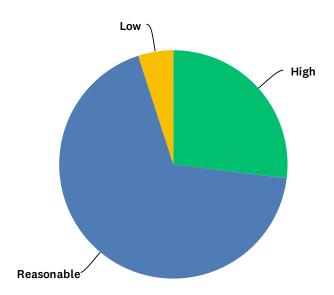
Q18 Are you aware that the PMCPOA funds and provides the following amenities:Clubhouse complexCondor CafeClubhouse Lounge BarSwimming PoolPro ShopGolf CourseTennis & Pickle Ball CourtsLampkin Park FacilitiesEquestrian CenterCampgroundDog ParkRoad maintenance and plowing24 Hour Private PatrolTransfer SitePost Office



ANSWER CHOICES	RESPONSES	
Yes	98.42%	435
No	1.58%	7
TOTAL		442

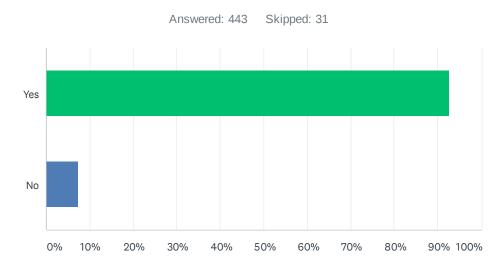
Q19 Do you feel the current level of PMCPOA assessments is:

Answered: 442 Skipped: 32



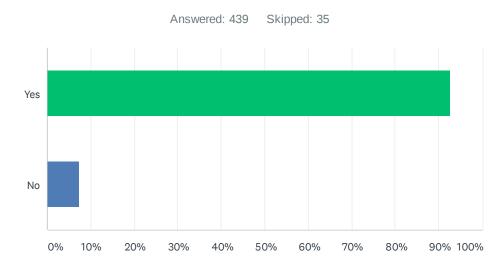
ANSWER CHOICES	RESPONSES	
High	26.92%	119
Reasonable	68.10%	301
Low	4.98%	22
TOTAL		442

Q20 Are you aware of and do you understand the PMCPOA By-laws? Please see the attached link to the By-laws:Bylaws



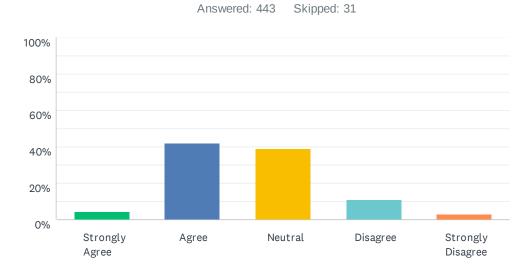
ANSWER CHOICES	RESPONSES	
Yes	92.78%	411
No	7.22%	32
TOTAL		443

Q21 Are you aware of and do you and understand the PMCPOA CC&R's? Please see the attached link to CC&R's:CC&R's



ANSWER CHOICES	RESPONSES	
Yes	92.71%	407
No	7.29%	32
TOTAL		439

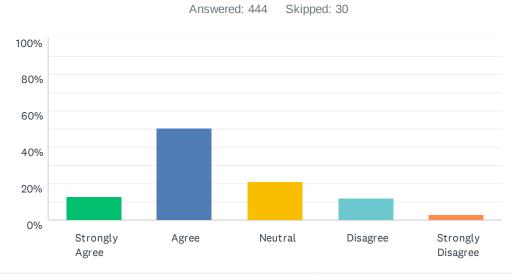
Q22 In your Opinion do you agree or disagree with the following statement. "The PMC POA enforces our governing documents well." Please see the link below for reference. Governing Docs



ANSWER CHOICES	RESPONSES
Strongly Agree	4.74% 21
Agree	42.21% 187
Neutral	38.83% 172
Disagree	11.06% 49
Strongly Disagree	3.16% 14
TOTAL	443

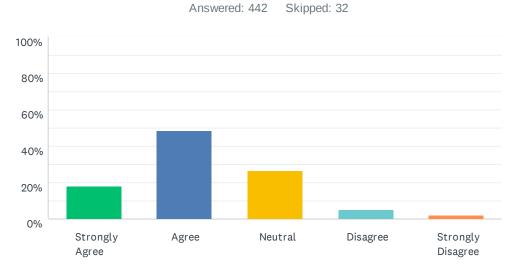
Q23 In your Opinion do you agree or disagree with the following statement.

"The PMC POA maintains a peaceful environment by enforcing established rules against loud music, noisy activities, and other noxious activities on member properties."



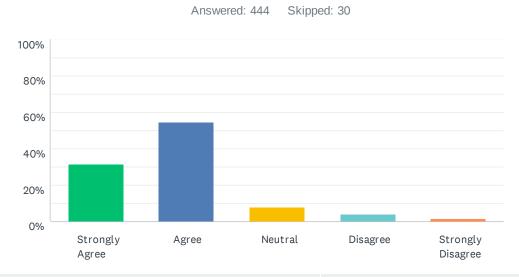
ANSWER CHOICES	RESPONSES
Strongly Agree	13.06% 58
Agree	50.68% 225
Neutral	21.17% 94
Disagree	11.94% 53
Strongly Disagree	3.15% 14
TOTAL	444

Q24 In your Opinion do you agree or disagree with the following statement. "The PMC POA, Merchants Association, and Commercial Property owners Association work well together for major community events to minimize the impact to members and their homes and the community as a whole."Major events include but are not limited to Lilac Festival, Wine in the Pines, Run to the Pines auto show, Concert on the Greens, and Movie nights.



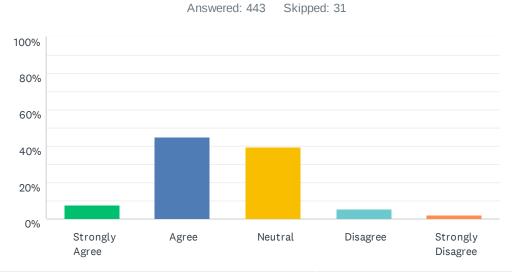
ANSWER CHOICES	RESPONSES	
Strongly Agree	18.10%	80
Agree	48.42%	214
Neutral	26.70%	118
Disagree	4.75%	21
Strongly Disagree	2.04%	9
TOTAL		442

Q25 In your Opinion do you agree or disagree with the following statement. "The PMC POA does a good job conducting ongoing maintenance of PMC roads." Road maintenance includes but is not limited to snow plowing to clear roads, clearing drainage channels, sweeping cinders, trimming overgrown bushes, trees, and overhanging branches."



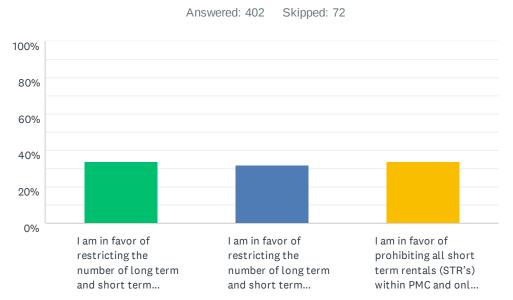
ANSWER CHOICES	RESPONSES	
Strongly Agree	31.53%	140
Agree	54.73%	243
Neutral	8.11%	36
Disagree	4.05%	18
Strongly Disagree	1.58%	7
TOTAL		444

Q26 In your Opinion do you agree or disagree with the following statement. "The PMC POA does a good job determining the life span of all major PMC POA assets."The PMC POA is required by law to maintain a reserve study that details the plan to pay for future known expenses from deterioration as they occur. This study is updated on a yearly basis by outside professionals hired by the PMC POA.



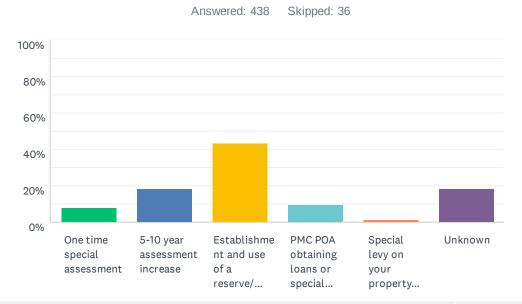
ANSWER CHOICES	RESPONSES	
Strongly Agree	7.67%	34
Agree	44.92%	199
Neutral	39.73%	176
Disagree	5.64%	25
Strongly Disagree	2.03%	9
TOTAL		443

Q27 Short Term RentalsAssembly Bill 3182 was signed into law last year. That legislation included a new section of the Civil Code (4741) which, among other things, allows an association to consider three options; 1) restrict the rental or lease of separate interests to not less than 25% of the separate interests (lots), 2) restrict the rental or lease of separate interests to a number greater than 25% of the separate interests (lots), or 3) prohibit any transient or short term rentals (STR's) of separate interests for periods of 30 days or less. The 25% limit could be a combination of both long term and short term rentals or only long term rentals if STR's prohibited and that number not yet confirmed is approximately 723 properties. The prohibition of STR's does not include long term rentals. Long term rentals are properties rented for consecutive days more than 30 days. Short term rentals are properties rented for 30 consecutive days or less. Exemptions exist and are being reviewed for clarification by our legal counsel. Please select one Option:



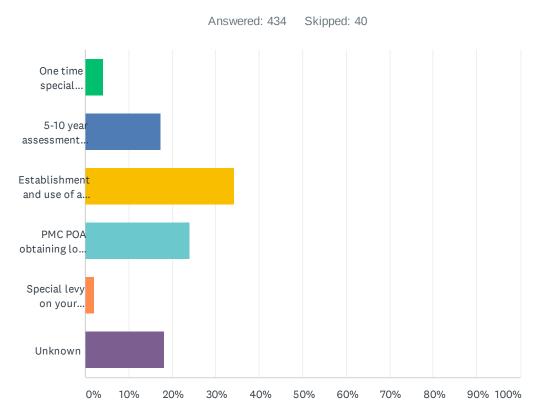
ANSWER CHOICES	RESPON	ISES
I am in favor of restricting the number of long term and short term rentals to 25% of the properties within PMC.	34.08%	137
I am in favor of restricting the number of long term and short term rentals within PMC to a number not yet determined but greater than 25% of the properties.	31.84%	128
I am in favor of prohibiting all short term rentals (STR's) within PMC and only allowing long term rentals.	34.08%	137
TOTAL		402

Q28 For capital investments (projects) costing between \$500,000 - \$999,999 in the community. How would you prefer they are funded?



ANSWER CHOICES	RESPONSES	
One time special assessment	8.22%	36
5-10 year assessment increase	18.49%	81
Establishment and use of a reserve/contigency fund	43.61%	191
PMC POA obtaining loans or special financing	9.36%	41
Special levy on your property when it is sold.	1.60%	7
Unknown	18.72%	82
TOTAL		438

Q29 For large capital investments (projects) over \$1,000,000 in the community. How would you prefer they are funded?

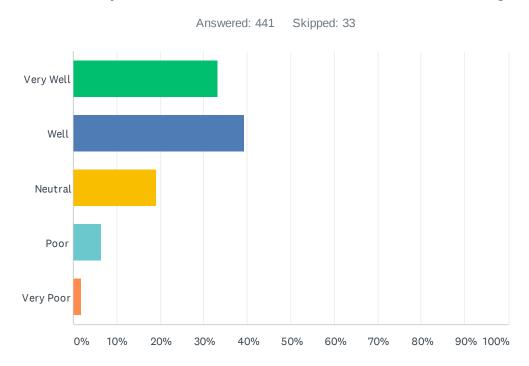


ANSWER CHOICES	RESPONSES	RESPONSES	
One time special assessment	4.15%	18	
5-10 year assessment increase	17.28%	75	
Establishment and use of a reserve/contigency fund	34.33%	149	
PMC POA obtaining loans or special financing	23.96%	104	
Special levy on your property when it is sold.	2.07%	9	
Unknown	18.20%	79	
TOTAL		434	

Q30 Please provide any additional comments you have regarding the funding of capital investments in the community.

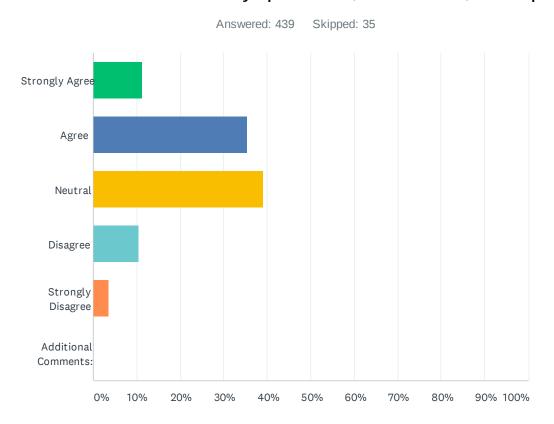
Answered: 129 Skipped: 345

Q31 How well do you think the PMCPOA is communicating with you.



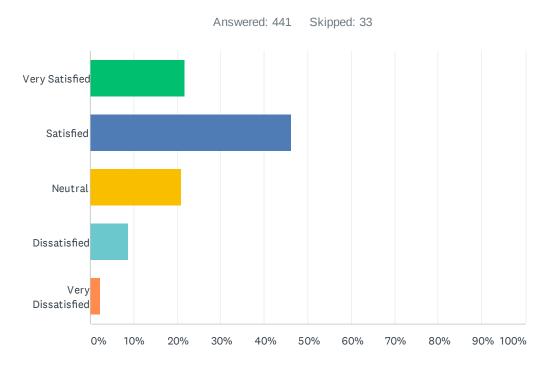
ANSWER CHOICES	RESPONSES	
Very Well	33.33%	147
Well	39.23%	173
Neutral	19.05%	84
Poor	6.58%	29
Very Poor	1.81%	8
TOTAL		441

Q32 In your Opinion do you agree or disagree with the following statement. "The PMC POA listens to my questions, comments, and opinions"



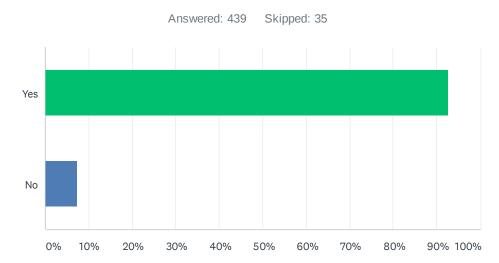
ANSWER CHOICES	RESPONSES
Strongly Agree	11.39% 50
Agree	35.31% 155
Neutral	39.18% 172
Disagree	10.48% 46
Strongly Disagree	3.64% 16
Additional Comments:	0.00%
TOTAL	439

Q33 Are you satisfied with the current level of communication from the PMCPOA to you?



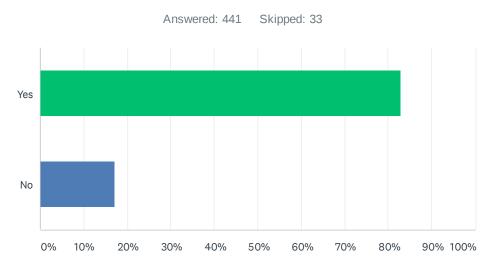
ANSWER CHOICES	RESPONSES	
Very Satisfied	21.77%	96
Satisfied	46.26%	204
Neutral	20.86%	92
Dissatisfied	8.84%	39
Very Dissatisfied	2.27%	10
TOTAL		441

Q34 PMC POA regularly sends out weekly email blasts with current events and additional information. Are you aware of this service? Please email: recept@pmcpoa.com to sign up.



ANSWER CHOICES	RESPONSES	
Yes	92.71%	407
No	7.29%	32
TOTAL		439

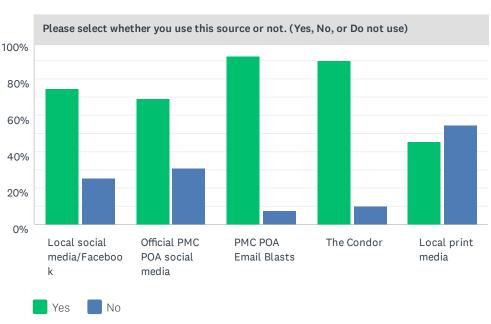
Q35 Members have the opportunity to give their feedback/opinions of the events and activities through the Compliments, Complaints, and Concerns (CCC) box both online and in writing . Please see the link to the CCC comment form. CCC EmailAre you aware of this service?

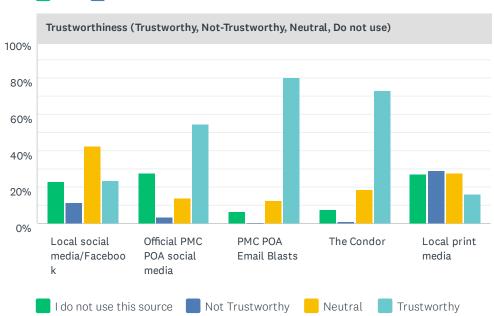


ANSWER CHOICES	RESPONSES	
Yes	82.77%	365
No	17.23%	76
TOTAL		441

Q36 What local sources of information do you rely on for information and current events in the community.

Answered: 429 Skipped: 45





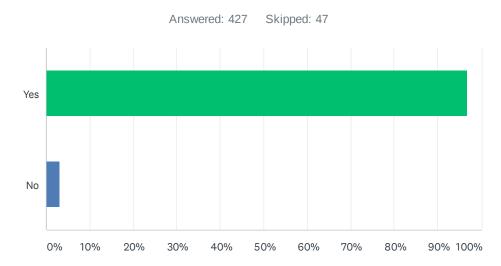
PMC POA 2021 STRATEGIC PLAN SURVEY

		YES	NO	TOTAL	
Local social media/Facebook		74.73% 275		25.27% 93	368
Official PMC POA social media		69.08% 239		30.92% 107	346
PMC POA Email Blasts		92.46% 368		7.54% 30	398
The Condor		90.19% 340		9.81% 37	37
Local print media		45.37% 152		54.63% 183	33!
Trustworthiness (Trustworthy, N	ot-Trustworthy, Neutral, Do not use)				
	I DO NOT USE THIS SOURCE	NOT TRUSTWORTHY	NEUTRAL	TRUSTWORTHY	TOTAL
Local social media/Facebook	23.02% 61	11.32% 30	42.26% 112	23.40% 62	26
Official PMC POA social media	27.50% 66	3.75% 9	14.17% 34	54.58% 131	24
PMC POA Email Blasts	6.67% 18	0.74%	12.59% 34	80.00% 216	270
The Condor	7.34% 19	1.16%	18.53% 48	72.97% 189	25
Local print media	27.12%	29.24%	27.54%	16.10%	

Q37 What would you like to see the POA do to improve communications with the members and community at large.

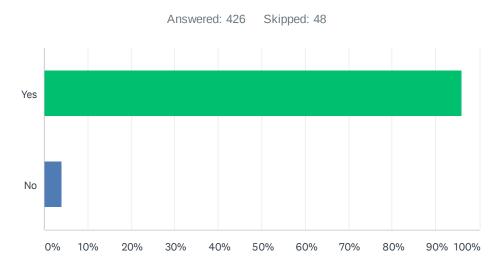
Answered: 187 Skipped: 287

Q38 Do you think addressing the fire prevention is in the best interest of the Association?



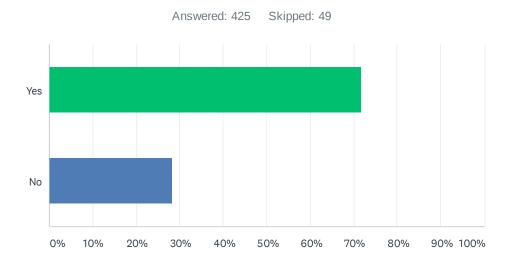
ANSWER CHOICES	RESPONSES	
Yes	96.96% 4	114
No	3.04%	13
TOTAL	4	127

Q39 In your opinion:Do you think the POA should have a community evacuation plan in place.



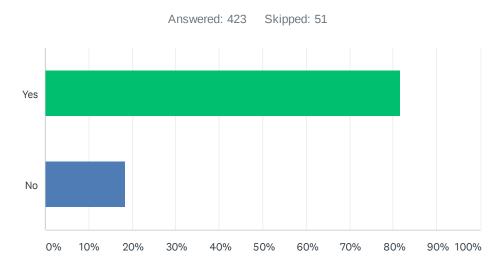
ANSWER CHOICES	RESPONSES	
Yes	96.01%	409
No	3.99%	17
TOTAL		426

Q40 Do you have a home or personal fire evacuation plan?



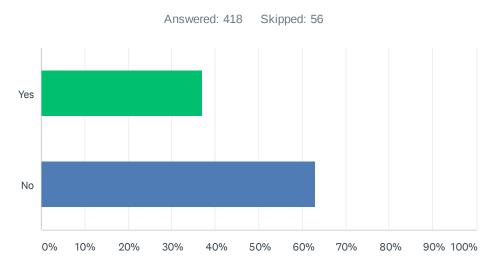
ANSWER CHOICES	RESPONSES	
Yes	71.76%	305
No	28.24%	120
TOTAL		425

Q41 Would you like to see additional (mechanisms) sirens / emergency alert systems put in place?



ANSWER CHOICES	RESPONSES
Yes	81.56% 345
No	18.44% 78
TOTAL	423

Q42 Would you be willing to participate in a volunteer program for the greenbelt clean up?

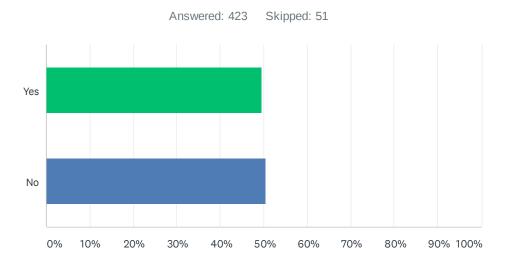


ANSWER CHOICES	RESPONSES	
Yes	37.08%	155
No	62.92%	263
TOTAL		418

Q43 If you answered yes to the previous question (42), please provide your contact info. If no please leave blank.

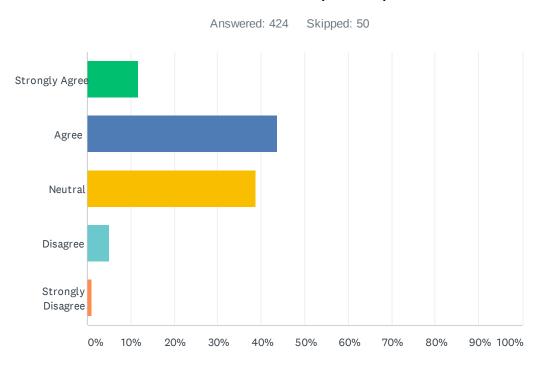
Answered: 127 Skipped: 347

Q44 Are you willing to impose an additional amount of assessment increase for fire prevention to increase your safety and community safety?



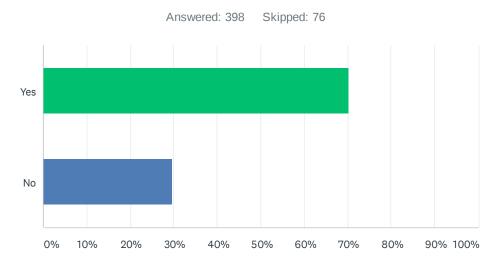
ANSWER CHOICES	RESPONSES	
Yes	49.65%	210
No	50.35%	213
TOTAL		423

Q45 In your Opinion do you agree or disagree with the following statement. The Association has improved it's operational services by developing plans for emergency preparedness. It has a comprehensive emergency plan for natural disasters and yearly participates with all local and fire responders and Community Emergency Response Team (CERT) on the "Shake Out" drills. The Association has a robust working relationship with Kern County Fire Department (KCFD), and the Kern Country Sheriffs Office (KCSO). It is working on developing a similar relationship with the United States Forest Service (USFS).



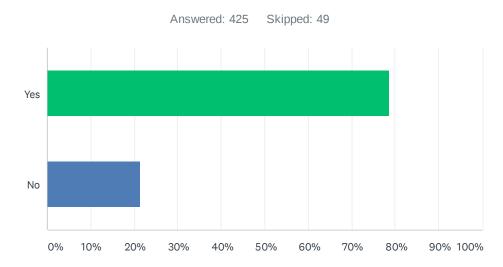
ANSWER CHOICES	RESPONSES	
Strongly Agree	11.79%	50
Agree	43.63%	185
Neutral	38.68%	164
Disagree	4.95%	21
Strongly Disagree	0.94%	4
TOTAL		424

Q46 In your Opinion:Is our partnership for fire prevention adequate?



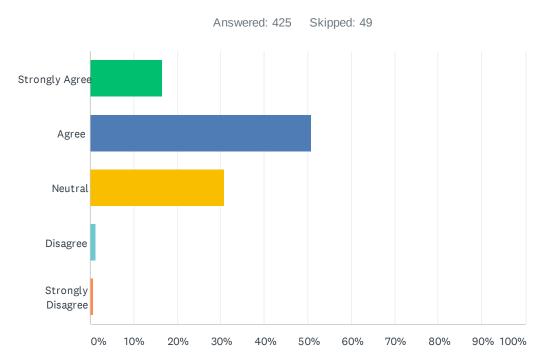
ANSWER CHOICES	RESPONSES	
Yes	70.35%	280
No	29.65%	118
TOTAL		398

Q47 Are you aware of, or are you registered with Kern County Fire for warnings and updates via Ready Kern?(If not please register here) Ready Kern Registration (PMC POA is not party to the data from your registration)



ANSWER CHOICES	RESPONSES	
Yes	78.59% 334	1
No	21.41% 91	L
TOTAL	425	5

Q48 In your Opinion do you agree or disagree with the following statement. "The Association has improved both the conservation and the management of natural resources. We work with the Mil Potero Mutual Water Company to ensure there is always enough water in the Golf course and Ferns lakes to provide for fire services."



ANSWER CHOICES	RESPONSES
Strongly Agree	16.47% 70
Agree	50.82% 216
Neutral	30.82% 131
Disagree	1.18% 5
Strongly Disagree	0.71% 3
TOTAL	425

Q49 Please provide any additional comments you have regarding Fire Prevention and Emergency preparedness.

Answered: 99 Skipped: 375